OSP staff, including both full-time and part-time staff and both professional and peer mentors, provide tutoring to participants in individual and in group settings. Tutoring sessions deal with course content. OSP participants request tutoring for a specific course and are matched with a tutor who is competent in the subject area. All tutoring sessions are documented as contacts in the Student Access database.

OSP participants have accessed to a designated OSOP computer lab. Students sign in when they enter and leave the lab. Time spent in the lab and technical assistance from OSP staff members are documented as contacts in the Student Access database. OSP participants may borrow TI-83 calculators, laptop computers, and A-V equipment for class-related use.

Study skills classes/workshops are designed to help students gain the skills needed to succeed in the academic programs of the university. Participation by students is documented as a contact in the Student Access database.

Orientation classes/workshops are designed to help students adjust to the institution, and may include help in registering for courses and familiarizing them with the academic requirements of the institution. Other possible topics include major exploration, financial aid, and transfer procedures. Participation by students is documented as a contact in the Student Access database.